

Electronic Health Record Barcode Medication Administration Go-Live Flash Flyer October 30, 2020

~ October 30, 2020 ~

Thank you and congratulations for successfully completing **Day Five** of the **CA Dean and EMMC Primary Care and Pediatric Ambulatory Go-Live!** Please take a moment to review the answers to question that have come up throughout the day.

Table of Contents

Important Reminder 1

NEW: MAR Locked..... 1

 Please continue to submit Help Desk tickets through the Self-Service Portal or by calling the Help Desk 888-827-7728. 1

Frequently Asked Questions 2

 Can the Patient Identifier Barcode sheets be batch printed? 2

 When a medication requiring dilution comes in a box, do I scan the box or the vial inside the box? 2

 Is there a way to scan the Lot Number and Expiration Date using the Medication Administration Window for vaccines? 2

 How does a Nurse/MA proxy-chart for a provider who has administered a medication? 2

 Why didn't the medications display after scanning the Patient Identifier QR square? 3

 Why am I getting the Excipient Allergy Alert when an egg-free vaccine was ordered? 3

 My practice needs more scanners. How can I receive more? 3

 Do I still document from the Single Patient Task List? 3

 What do I do if the medication barcode is not in our system? 3

 When I scanned a state supply vaccine, the following alert fired, "The soln (no charge) is different from the medication scanned soln." What should I do? 3

Important Reminder

NEW: **MAR Locked**

To ensure compliance of barcode scanning, the Medication Administration Record (MAR) is locked. This will require clinicians to chart administered medications through the Medication Administration Wizard (MAW).

Frequently Asked Questions



Can the Patient Identifier Barcode sheets be batch printed?

- A project decision was made to **not** do Batch printing of the Patient Identifier Barcode sheets since not all patients will receive medication. Printing a sheet for all patients would waste paper.

When a medication requiring dilution comes in a box, do I scan the box or the vial inside the box?


- To ensure the correct medication is being given, the vial inside the box should be scanned.
- In the Medication Administration box, document the Lot number from the box to match what is needed for IMMPACS.

Is there a way to scan the Lot Number and Expiration Date using the Medication Administration Window for vaccines?


Yes! If the package has a QR  square, the **Lot Number** and **Expiration Date** can be scanned. This code contains the medication AND lot number/expiration date information. Use this barcode instead of the “old fashioned”  barcode to expedite documentation.

Three scans are needed to use the QR square to document lot number and expiration date:

SCAN #1: Patient identifier barcode/QR square.

SCAN #2: Vaccine’s QR  square. This fills-in the medication time and dosage fields.

SCAN #3: Vaccine’s QR  square again. This fills-in the lot number and expiration date.

NOTE: If the “old fashioned”  barcode is scanned (vs. the QR square) the QR square will not populate the Lot number and Expiration Date.

How does a Nurse/MA proxy-chart for a provider who has administered a medication?

STEP 1: Nurse/MA – Sign into the patient’s chart.

STEP 2: Nurse/MA – Open the Medication Administration Wizard.

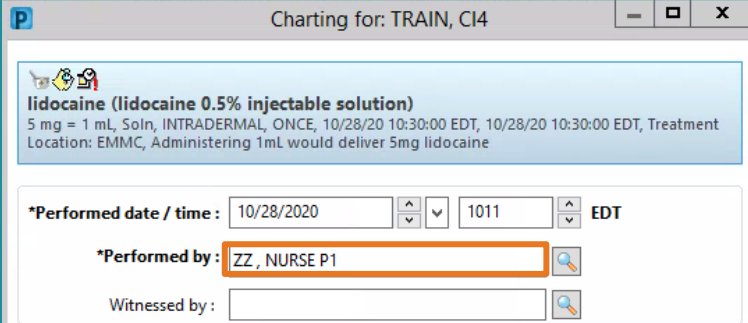
STEP 3: Nurse/MA – Scan the patient identifier barcode/QR square.

STEP 4: Nurse/MA – Scan the medication barcode.

STEP 5: Provider – Administer the medication.

STEP 6: Nurse/MA – Update the **Performed by** field to the provider’s name.

STEP 7: Nurse/MA – *If needed*, update the **Performed date/time** if the documentation is being entered retrospectively. (This should be the exception to the norm.)



Charting for: TRAIN, CI4

lidocaine (lidocaine 0.5% injectable solution)
5 mg = 1 mL, Soln, INTRADERMAL, ONCE, 10/28/20 10:30:00 EDT, 10/28/20 10:30:00 EDT, Treatment
Location: EMMC, Administering 1mL would deliver 5mg lidocaine

*Performed date / time : 10/28/2020 1011 EDT

*Performed by : ZZ, NURSE P1

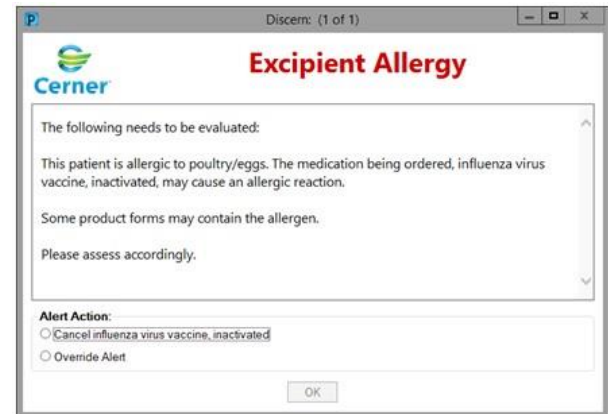
Witnessed by :

Why didn't the medications display after scanning the Patient Identifier QR square?

- The patient barcode/QR square scan is looking for the correct patient AND encounter.
- If the Patient Identifier barcode sheet is printed from the wrong visit, medications on the current visit will not display. **This helps prevent documentation errors.**
- Be sure to select the correct encounter before printing the Patient Identifier bar code sheet.

Why am I getting the Excipient Allergy Alert when an egg-free vaccine was ordered?

- The **Excipient Allergy Discern Alert** fires when any inactivated influenza vaccine is ordered on a patient with a documented egg allergy.
- At this time, the electronic health record cannot distinguish the difference between the various types of inactivated influenza virus vaccines including egg free influenza vaccines.
- When this alert displays, please double check the vaccine to ensure the correct one is being given to the patient.
- Once you have confirmed the correct vaccine, select **Override Alert**.
- Click **OK**.



My practice needs more scanners. How can I receive more?

- Please place a ticket through the Self-Service Portal for your equipment needs.

Do I still document from the Single Patient Task List?

- No. Documentation with scanning occurs using the **Medication Administration Wizard (MAW)**. Please refer [here](#) to the Barcode Medication Administration process flyer. For further process questions, ask your local CI support, or refer to the BCMA process flyers [here](#).

What do I do if the medication barcode is not in our system?

- Open the Medication Administration Wizard (MAW).
- Scan the patient barcode identifier.
- Bypass the medication barcode scan. Enter a reason for bypassing the medication scan.
- Address missing information, if applicable.
- Administer the medication and **Sign**.
- Submit a Help Desk ticket to get the medication barcode added in the system.

When I scanned a state supply vaccine, the following alert fired, "The soln (no charge) is different from the medication scanned soln." What should I do?

- State supplied vaccines should always be scanned, as the NDC barcode **may** be scannable for the state supplied vaccines.
- If not, please follow this process:
 - Open the Medication Administration Wizard (MAW).
 - Scan the patient barcode identifier.
 - Bypass the medication barcode scan. Address missing information, if applicable.
 - Administer the medication and **Sign**.

For questions during go-live support, please reach out to a Super User or a member of the Support team. Questions can also be called to the Project Command Center at: 973-7728 or 1-888-827-7728 (Option 4).